

MAJOR FUNCTION

Work involves mobile crisis response, risk assessment and crisis stabilization planning for individuals in Tallahassee/Leon County. The Tallahassee Emergency Assessment Mobile Unit (TEAM) is a two-person team, which includes a Crisis Intervention Trained (CIT) Tallahassee Police Department officer and a Crisis Response Clinician. The TEAM safely and effectively responds to 9-1-1 and non-emergency calls as a single coordinated unit to manage individuals experiencing a mental health crisis.

ESSENTIAL JOB DUTIES**Essential Duties**

Ability to work in fast paced environment and complete thorough assessments and crisis intervention in the community. Must have excellent communication skills. The Crisis Response Clinician is responsible for providing timely and effective trauma-informed prevention, intervention, postvention, and stabilization services for individuals experiencing mental health crisis, as part of a larger, dynamic access and crisis team. The Mental Health Professional (MHP) functions as a crisis counselor, responding to where the crisis is taking place in the community. The TEAM Unit works collaboratively with mental health and physical health care providers, police agencies, emergency departments, and other social service agencies to assure the best possible treatment for clients, while supporting a trauma informed care environment. Providing immediate mobile response to individuals experiencing mental health crises (Calls may come from a variety of different sources). Identifying and assess risk factors for harm to self or others in the context of the client's current psycho-social state via interview with client and with consideration given to collateral information; consider and articulate potential outcomes of various interventions, discuss risks and benefits, and formulate why a particular course of action was pursued in lieu of other options. Assessing for custody and involuntary transport holds for individuals deemed at risk of harm to self and/or others following state guidelines. Providing diagnostic impression and person-centered recommendation to families, ongoing providers, administrators, and staff when needed. Providing outreach information to community members. Completing all assignments associated with the programs. Providing assessment dispositions to treatment providers and emergency departments as appropriate. Operating in a sometimes ambiguous and frequently changing work environment. Adhering to mandatory abuse reporting laws and HIPAA requirements. Other duties as assigned by the Supervisor.

DESIRABLE QUALIFICATIONS**Knowledge, Abilities and Skills**

Must be able to conduct a mental status assessment and formulate a diagnosis according to the most current Diagnostic and Statistical Manual of Mental Disorders (DSM). Must demonstrate knowledge of risk assessment and crisis intervention. Must understand evidence-based practices, and strength-based case management philosophies and strategies including trauma informed. Well-developed human relations, interviewing, counseling, and writing skills; along with an appreciable interpersonal sensitivity and awareness of client situations and values. Working knowledge of community behavioral health and/or addictions concepts, case management and treatment services, client assessment, treatment planning and treatment protocols, behavioral health disorders and diagnostic classifications. The ability to understand standards and requirements set forth by regional, state, and federal entities needed. Strong decision making and interpersonal communication skills are also important.

Minimum Training and Experience

Possession of a master's degree in sociology, social work, psychology, criminology, marriage and family therapy or a related field and two years of professional experience that includes counseling, social work, rehabilitative services, de-escalation techniques, crisis intervention services or an equivalent combination of training and experience.

Necessary Special Requirements

Licensure as a Mental Health Professional (MHP), Clinical Social Worker (CSW), Clinical Professional Counselor (CPC) or Marriage Family Therapist (MFT) is required at the time of appointment.

Must possess a valid Class E State driver's license at the time of appointment.

Established: 02-01-24